**DEBASMITA BANERJEE**

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**Objective:**

To be an outstanding professional in an organization with a commitment of continuous learning & self-development and to contribute to the growth of the organization and team building activity.

### Summary:

* **Associate Consultant** with appreciable knowledge in **Manual Testing/Automation Testing** in **Retail Domain.**
* **4 years** of diverse experience in Software testing and Quality Assurance, with emphasis on System testing, Acceptance testing, Sanity testing, Functional testing, Regression & Integration testing of web applications &Client- Server Applications.
* Currently working as **Associate Consultant** in **Capgemini Tech Services India Pvt. Ltd.**
* Have experience in coordinating with client, onshore and offshore teams.
* Expertise in Manual Testing/Mobile application testing.
* Validation using emulators and also with real time devices.
* Expertise in Problem solving and Bug Tracking using Test Management &Bug tracking Tools like **JIRA** & **Zephyr** and used the same for logging the defects found during testing.
* Experience in testing of client server application and web-based applications
* Well versed with Software Development Life Cycle (SDLC), Agile Development Life Cycle Software Testing Life Cycle (STLC) and Bug Life Cycle.
* Experience in various types of testing like Functional testing, system testing, Web Services, Smoke Testing, Unit testing, Alpha testing, Beta testing and User Acceptance testing.
* Excellent problem resolution and communication skills with ability to work under pressure in a highly visible role and also willingness to accept responsibilities.
* Experience in preparing Weekly status reports and Daily status reports.

**Awards & Achievements:**

* Received “Star Performer Award” of the year 2017 for GMA Knowledge and handling the team members.
* Member of the team winning the “Team of the Quarter” title.
* Received Fire Fighter award for the period 01 Oct 2018 to 31st Dec 2018
* Received multiple appreciations from client and onshore team for quality and on-time deliverables and flexibility.
* Completed IGATE Level 1 Certification exam in December 2015.

**Core Competencies:**

* Software Testing/ QA~ Testing Techniques
* Test Case Creation & Execution
* Defect Management
* Manual, Mobile and Automation testing
* System Testing
* IOS, Android, Windows
* Selenium IDE, Xpath
* Fiddler
* Eclipse, Visual Code Studio
* JIRA and TestLink
* JMeter
* Adobe, CIM

**Technical Skill set:**

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| --- | --- |
| **Technical Skills** | Manual Testing, Mobile Testing, Automation Testing |
| **Operating Systems** | Windows 7 and Windows 8. |
| **Programming Languages** | Core Java, HTML and C |
| **Mobile Testing Platform** | Android, iOS |
| **Test management Tool** | JIRA, Zephyr |
| **Packages** | MS Office |
| **Automation Testing** | Selenium Web driver (3.4.0) |
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**Professional Experience:**

Right from the beginning, I have been working as a dedicated and responsible resource in the most complicated stage of the project. I was involved in status meeting with business, development and QA teams both in onshore and offshore, took care of all the project related documents and trackers for all the team members. I was the point of contact for several channels from offshore.

**Projects Handled:**

**Project #1:**

Project  :GMA Integration Testing (Client – McDonalds)

Type : Manual Mobile and Automation testing

Environment :QA

Duration : Jan 2016 till Date

Role : Associate Consultant.

**Brief description of the project:**

For Management: There are 4 web based applications in People Stuff, from Recruitment till their daily planning, organizing, staffing, directing, and controlling the utilization of available staff.

McDonald's Restaurants Ltd uses Oracle HRMS to manage their human resources. Currently the Oracle Applications E-Business Suite version used is R12.0.6. In terms of Quality Assurance, Cap Gemini provides them services on various Oracle Application modules mainly focusing on Oracle Human Resource management System, Work Force Management Tool that deals with Man-Force management for more than 1200 restaurants, Back-Office control and stats, Global Mobile Application (mobile app for ordering) and McDonald’s Online Recruitment System.

**Modules Handled:**

1. OMP1.1
2. DCS
3. ACS
4. R6

**Key Features:**

Testing all the functional scenarios using Android and iOS devices whenever an offer is available to the user, he\she will be informed via push notification. When the

Offers are available on the application; the user can go to the nearest restaurant, generate the QR code for that offer using the GMA application and can redeem it. Ordering features are that the user can select a restaurant, order the food and can go to the store and pay by mobile or at restaurant.

**Responsibilities:**

* Involved in initial Requirement Analysis phase and understanding user stories defined in JIRA.
* Preparing daily workloads for staff & coordinating the daily allocation of work including myself.
* Preparing weekly and monthly status on time.
* Mentoring and training up junior and new staff
* Monitoring & reporting on standards & performance targets.
* Responsibilities also include creation of test suites, creation of test cases, test case execution, defect logging, defect retesting, regression testing, Beta testing and production testing.
* Testing Ordering related functionality in McDonald’s physical labs.
* Integration testing between major modules of McDonald’s Operation structure.
* Environment setup for testing mobile application and POS.
* Regression testing on various Android and iOS devices
* Preparing Closeout report at the end of every Test Cycle.
* Handling client enquiries and acting as the face of the business.
* Dealing with and resolving problems and issues which arise.
* Arranging & chairing daily calls, focusing on targets & achievements.
* Ensuring daily and weekly status is send to client on time.

**Scholastics:**

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| **Course/Degree** | **Board/University** | **Passing Year** | **Percentage/CGPA** |
| B.TECH in ELECTRONICS & COMMUNICATION ENGINEERING | West Bengal University of Technology(WBUT) | 2015 | 7.59 |
| XII | Central Board of Secondary Education (CBSE) | 2011 | 70.2 |
| X | Central Board of Secondary Education (CBSE) | 2009 | 77.6 |

**Personal Details:**

**Father’s Name :** Utpal Banerjee

**Mother’s Name :** Anamika Banerjee

**Date of Birth :** 3rd August, 1993

**Gender :** Female

**Marital Status :** Single

**Languages Known :** English, Hindi & Bengali

**Permanent Address :** Flat No. H-04, Block – 2,

Sukhshari Apartment,

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